RANI CHANNAMMA UNIVERSITY, BELAGAVI.



Syllabus

Bachelor of Business Administration

(BBA PROGRRAMME)

As per NEP 2020 and as per the Resolution of BOS held on 19-09-2022

By:

Faculty of Commerce,

Department of Management Studies and Research

Rani Channamma University, Belagavi.

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Karnataka State Higher Education Council

Curriculum Framework for Undergraduate Program

Bachelor of Business Administration (BBA)

For 5th & 6th Semester from the Academic Year

2023-24

$\boldsymbol{SEMESTER}-\boldsymbol{V}$

SL No.	Course Code	Title of the Course	Category ofCourse	Teaching Hours per Week (L+T+P)	SEE	CIE	Total Marks	Credits
31	BBA5.1	Production and Operations Management	DSC -13	4+0+0	60	40	100	4
32	BBA5.2	Income Tax-I	DSC-14	3+0+2	60	40	100	4
33	BBA5.3	Banking Law and Practice	DSC-15	4+0+0	60	40	100	4
34	BBA5.4	Elective -1 (FN1\MK1\HRM1\DA1\R M1\LSCM1)	DSE-1	3+0+0	60	40	100	3
35	BBA5.5	Elective-2 (FN1\MK1\HRM1\DA1\R M1\LSCM1)	DSE-2	3+0+0	60	40	100	3
36	BBA5.6	A. Information Technology for Business (Excel &DBMS) B. Digital Marketing	Vocational-1 Anyone to be chosen	3+0+2	60	40	100	4
37	BBA5.7	Cyber Security	SEC – VB	1+0+2	30	20	50	2
		SUB TOTAL (E)			390	260	650	24

ELECTIVE GROUPS AND COURSES:

Sl. No.	Finance	Marketing	Human Resource Management	Data Analytics	Retail Management	Logistics and Supply Chain Management
COURSE CODE	FN1	MK1	HRM1	DA1	RM1	LSCM1
Paper-1	Corporate	Consumer Behavior	Compensation and Performance Management	Financial Analytics	Fundamentals of Retail Management	Freight Transport Managementt

Note: Students have to choose Two Electives in V Semester and Continue with the same Elective combinations in VI Semester.

SL No.	Course Code	Title of the Course	Category ofCourse	Teachi ng Hours per Week (L+T +P)	SEE	CIE	Total Marks	Credits
38	BBA 6.1	Business Law	DSC	4+0+0	60	40	100	4
39	BBA6.2	Income Tax-II	DSC	3+0+2	60	40	100	4
40	BBA6.3	International Business	DSC	4+0+0	60	40	100	4
41	BBA6.4	Elective -1 (FN2\MK2\HRM2\DA2\ RM2\LSCM2)	DSE	3+0+0	60	40	100	3
42	BBA6.5	Elective-2 (FN2\MK2\HRM2\DA2\ RM2\LSCM2)	DSE	3+0+0	60	40	100	3
43	BBA6.6	A. Goods and Services TaxB. ERP Application	Vocational-2 Anyone to be chosen	2+0+2	60	40	100	4
44	BBA6.7	Internship	I-1	4 weeks	-	50	50	2
		SUB TOTAL (F)			360	290	650	24

SEMESTER - VI

A. INTERNSHIP WITH BUSINESS ORGANIZATIONS Objectives:

- To enhance the classroom learning
- To provide training and experiential learning opportunities for students
- To provide an opportunity to apply knowledge and skills acquired by the students in the classroom to a professional context.

Guidelines to the institution:

- 1. Each student will have to work in a Business Organization for at least 4 weeks after their Fifth Semester Examination.
- 2. The entire batch of students is to be divided equally among the department faculty members. The faculty members should be the mentors and guide the students in the internship process.
- 3. The students must submit the Certificate for completion of internship by the organization to the college along with a brief report of not less than 25 pages. The report contains details of the organization, nature of business, and a write up on the learning outcome from the internship carried out by them.

Marks Allocation:

- 30 Marks for the Internship Report and 20 Marks for Presentation and Viva-Voce examination.
- Viva-Voce shall be conducted at the end of the semester, by the external faculty, from among the panel of examiners and identified by the College.
- The Institution should send the marks to the University along with IA Marks scored by them in the VI Semester.

	Discipline Specific Electives –VI Semester						
Sl. No.	Finance	Marketing	Human Resource Management	Data Analytics	Retail Management	Logistics and Supply Chain Management	
COURSE CODE	FN2	MK2	HRM2	DA2	RM2	LSCM2	
Paper-2	Security Analysis and Portfolio Managementt	Advertising and Media Management.	Cultural Diversity at Workplace	Marketing Analytics	Retail Operations Management	Sourcing for Logistics and Supply Chain Management	

ELECTIVE GROUPS AND COURSES:

	gram: Bachelor of Bus Course Code: Bl urse: Production and	BA5.1	
Course Credits	No. of hours perweek	Total No. of '	Teaching hours
4 Credits	4 hours	56 hour	8
Pedagogy: Classroom lectures, &field work etc.,	tutorials, Group discus	ssion, Seminar, Ca	se studies
 a) Understand ever growin business environment. b) Gain an in-depth unders c) Appreciate the unique of d) Understand the subject e) Develop skills to operate 	standing of Plant Location challenges faced by firm as to Production Plannin	on and Layout s in Inventory Mana ig and Control.	gement.
Syllabus:			Hours
Module No.1: Introduction to Pr	advetion and Onenatio	na Managamant	
Introduction -Meaning of Pro	oduction and Operatio	ns, differences bet	
Introduction -Meaning of Pro Operations Management, Sco Production, Benefits of Production Decisions of Production Manag	oduction and Operatio pe of Production Man uction Management, F ement. Operations man	ns, differences bet nagement, Productio Responsibility of a	ween Production and on System. Types of Production Manager, ad Functions
Introduction -Meaning of Pro Operations Management, Sco Production, Benefits of Production Decisions of Production Manag	oduction and Operatio pe of Production Man uction Management, F ement. Operations man nd layout	ns, differences bet nagement, Productio Responsibility of a agement: Concept an	ween Production and on System. Types of Production Manager, ad Functions 10
Introduction -Meaning of Pro Operations Management, Sco Production, Benefits of Production Decisions of Production Manag	oduction and Operatio pe of Production Man uction Management, F ement. Operations man nd layout rs affecting location, The requirement – Different t	ns, differences bet hagement, Production desponsibility of a agement: Concept an eory and practices, concept of facilities – O	ween Production and on System. Types of Production Manager, ad Functions 10 ost Factor in location –
Introduction -Meaning of Pro Operations Management, Sco Production, Benefits of Production Decisions of Production Manag Module No. 2: Plant Location an Meaning and definition –Factor Plant layout Principles – Space r facilities – Building, Sanitation,	oduction and Operatio pe of Production Man uction Management, F ement. Operations man nd layout rs affecting location, The requirement – Different t Lighting, Air Condition	ns, differences bet hagement, Production desponsibility of a agement: Concept an eory and practices, concept of facilities – O	ween Production and on System. Types of Production Manager, ad Functions 10 ost Factor in location –
Introduction -Meaning of Pro Operations Management, Sco Production, Benefits of Production Decisions of Production Manage Module No. 2: Plant Location an Meaning and definition –Factor Plant layout Principles – Space r	oduction and Operatio pe of Production Man uction Management, F ement. Operations man nd layout rs affecting location, The requirement – Different to Lighting, Air Condition ng and Control acteristics of Production Affecting Production Pl nufacturing, Planning an	ns, differences bett hagement, Production Responsibility of a agement: Concept an eory and practices, co- ypes of facilities – O hing and Safety.	ween Production and on System. Types of Production Manager, ad Functions 10 ost Factor in location – rganization of physical 12 Control, Objectives of ol, Scope of Production , Production Planning
Introduction -Meaning of Pro Operations Management, Sco Production, Benefits of Produ- Decisions of Production Manag Module No. 2: Plant Location an Meaning and definition –Factor Plant layout Principles – Space r facilities – Building, Sanitation, Module No.3: Production Planni Meaning and Definition-Char Production Planning and Contro Planning & Control, Factors A System, Process Planning Mar Planning and Control in Manufa	oduction and Operatio pe of Production Mar uction Management, F ement. Operations man nd layout rs affecting location, The requirement – Different to Lighting, Air Condition ng and Control acteristics of Production Affecting Production Pl nufacturing, Planning an acturing Industry.	ns, differences bett hagement, Production Responsibility of a agement: Concept an eory and practices, co- ypes of facilities – O hing and Safety.	ween Production and on System. Types of Production Manager, ad Functions 10 ost Factor in location – rganization of physical 12 Control, Objectives of ol, Scope of Production , Production Planning
Introduction -Meaning of Pro Operations Management, Sco Production, Benefits of Produ- Decisions of Production Manag Module No. 2: Plant Location an Meaning and definition –Factor Plant layout Principles – Space r facilities – Building, Sanitation, Module No.3: Production Planni Meaning and Definition-Char Production Planning and Contro Planning & Control, Factors A System, Process Planning Mar	oduction and Operatio pe of Production Mar uction Management, F ement. Operations man nd layout rs affecting location, The requirement – Different t Lighting, Air Condition ng and Control acteristics of Production Affecting Production Pl nufacturing, Planning an acturing Industry. ement pts, Classification: Obje EOQ Model: Re-order L between Inspections, Q	eory and practices, compared facilities – One Planning and Control System, Factors Affect evel: ABC Analysis. Quality Control, Qua	ween Production and on System. Types of Production Manager, ad Functions 10 ost Factor in location – rganization of physical 12 control, Objectives of al, Scope of Production , Production Planning cole of Production 12 ting Inventory Control Quality Management

Introduction – Meaning – Objectives – Types of maintenance, Breakdown, Spares planning and control, Preventive routine, Relative Advantages, Maintenance Scheduling, Equipment reliability and Modern Scientific Maintenance Methods - Waste Management–Scrap and surplus disposal, Salvage and recovery.

Skill Development Activities:

- 1. Visit any industry and list out the stages of its automation and artificial intelligence with as many details as possible.
- 2. List out the factors which are important while selecting a plant layout and draw a chart on Plant layout
- 3. Describe the Functions of Quality Circles in an industry
- 4. List out the Functions of Inventory Management in an organization.

Books for Reference:

S

1. Ashwathappa. K & Sridhar Bhatt: Production & Operations Management, HPH.

2. Gondhalekar & Salunkhe: Productivity Techniques, HPH.

3. SN Chary, Production & Operations Management, McGraw Hill.

4 U. Kachru, Production & Operations Management, Excel Books.

5. Alan Muhlemann, John Oaclank and Keith Lockyn, Production & Operations Management, PHI.

6 K KAhuja, Production Management, CBS Publishers.

7.S.A. Chunawalla & Patel: Production & Operations Management, HPH.

8.Everett E Adam Jr., and Ronald J Ebert, Production & Operations Management, Sage Publishing 9.Dr. L. N.Agarwal and Dr. K.C. Jain, Production Management

10. Thomas E. Morton, Production Operations Management, South Western College.

Note: Latest edition of books may be used.

Name of The Program: Bachelor of Business Administration (BBA)					
	Course Code: BBA5.	2			
Nan	Name of the Course: Income Tax – I				
Course Credits	No. of hours per week	Total No. of Teaching hours			
4 Credits	4 hours	56 hours			

Pedagogy: Classroom lectures, tutorials, Group discussion, Seminar, Case studies &field work etc..

Course Outcomes: On successful completion of the course, the students will be able to:

a) Comprehend the procedure for computation of Total Income and tax liability of an individual.

b) Understand the provisions for determining the residential status of an Individual.c) Comprehend the meaning of Salary, Perquisites, Profit in lieu of salary, allowances and various retirement benefits.

d) Compute the income house property for different categories of house property.e) Comprehend TDS & advances tax Ruling and identify the various deductions under section 80.

Syllabus:	Hours		
Module-1: Basic Concepts of Income Tax	12		
Introduction – Meaning of tax-, types of taxes, cannons of taxation Indian Income Tax, legal framework of taxation, Important definiti assessment year, previous year including exceptions, assesses, casual income, Gross total income, Total income, Agricultural inc taxation, – Exempted incomes of an individual under section 10.	ons, assessment, person, income,		
Module -2: Residential Status and Incidence of Tax	10		
Introduction – Residential status of an individual. Determination of residential statu of an individual. Incidence of tax or Scope of Total income. Problems o computation of Gross Total Income of an individual.			
Module- 3: Income from Salary	16		
Introduction - Meaning of Salary -Basis of charge Definitions–Salary, Perquisites and profits in lieu of salary - Provident Fund –Transferred balance Retirement Benefits – Gratuity, pension and Leave salary. Deductions and Problems on Computation of Taxable Salary.			
Module -4: Income from House Property	10		
Introduction - Basis for charge - Deemed owners - House property from tax, composite rent and unrealized rent. Annual Value – D Annual Value - Deductions from Annual Value - Problems on Income from House Property.	Determination of		

Module	e No5: Tax Deduction at Sources & Advance Tax Ruling	08
from Tax: adva Ded 80E. (Ind	oduction - Meaning of TDS - Provisions regarding TDS - TE a Salaries - Filing of Quarterly statement – Theory and Proble Meaning of advance tax - Computation of advance tax - ance tax and due dates. uctions under Section 80C, 80CCC, 80CCD, 80CCG, 80D, 80 , 80G, 80GG, 80TTA and 80U as applicable to individuals und ividuals only).	ems; Advance Instalment of DDD, 80DDB,
Skill D	evelopment Activities:	
1.	Prepare a slab rates chart for different Individual assesses.	
2.	Visit any Chartered Accountant office Collect and record the p involved in filing the Income tax returns of an Individual.	procedure
3.	List out any 10 Incomes exempt from tax of an Individual.	
4.	Prepare the list of perquisites received by an employee in an or	rganization.
5.	Identify and collect various enclosures pertaining to Income ta individual.	x returns of an
6.	Any other activities, which are relevant to the course.	
1. N 2. V 3. C Lud 4. B 5. E Del 6. D	for References: Mehrotra H.C and T.S.Goyal, Direct taxes, Sahithya Bhavan Pul Vinod K. Singhania, Direct Taxes, Taxman Publication Private I Gaur and Narang, Law and practice of Income Tax, Kalyani Publiciana. Bhagawathi Prasad, Direct Taxes. B.Mariyappa, Income tax Law and Practice-I, Himalaya Publish hi.s Dr. Saha, Law and Practice of Income Tax, Himalaya Publishing Latest edition of text books may be used.	Ltd, New Delhi. blications, ing House. New
	Latest cultion of text books may be used.	

Name of the Program	m: Bachelor of Business	s Administration (BBA)			
_	Course Code: BBA 5.3				
Name of the	Name of the Course: Banking Law and Practice				
		Γ			

Course Credits	No. of hours perweek	Total No. of Teaching hours
4 Credits	4 hours	56 hours

Pedagogy: Classroom lectures, tutorials, Group discussion, Seminar, Case studies & field work etc.,

Course Outcomes: On successful completion of the course, the students will be able to:

a) Understand the legal aspects of banker and customer relationship.

b) Open the different types of accounts.

c) Describe the various operations of banks.

d) Understand the different types of crossing of cheques and endorsement.

e) Understanding of different types of E-payments.

Syllabus:	Hours
Module No. 1: Banker and Customer	16

A) Banker and Customer Relationship: Introduction – Meaning of Banker& Customer; General and Special relationships between Banker & Customer, (Rights and Obligations of Banker & Customer).

B) Customers and Account Holders: Types of Customer and Account Holders – Procedure and Practice in opening and operating the accounts of different types of customers – Minor, Joint Account Holders, Partnership Firms, Joint Stock Companies, Clubs, Non-Resident Account – NRI & NRE Accounts.

Module No. 2: Banking Operations.	08
Meaning Duties and Responsibilities of Collecting Banker, Holder for	Value Holder in

Meaning – Duties and Responsibilities of Collecting Banker, Holder for Value, Holder in Due Course; Statutory Protection to Collecting Banker.

Module No. 3: Paying Banker

Meaning – Precautions – Statutory Protection to the Paying Banker; Cheques – Crossing of Cheques – Types of Crossing; Endorsements - Meaning, Essentials and Kinds of Endorsement; Dishonor of Cheque - Grounds for Dishonor of cheque.

Module No. 4: Lending Operations

12

12

Principles of Bank Lending, Kinds of lending - Loans, Cash Credit, Overdraft, Bills Discounting, Letters of Credit. Types of securities and Methods of creation of charge, Secured and Unsecured Advances; Procedure - Housing, Education and Vehicle Ioan's; Non-Performing Asset (NPA): Meaning, circumstances & impact; Government Regulations on Priority lending for commercial banks.

[odul	e No. 5: Banking Innovations	8
serv syst	v technology in Banking – E-services – plastic cards . Internet Bank vices, ECS, MICR, RTGS, NEFT, DEMAT, IMPS UPI, AADHAR of em, USSD, E-Valet and application based payment systems, Role of lligence in banks, Block Chain – Meaning and features.	enabled payment
kill D	evelopment Activities:	
1.	Collect and paste pay in slip for SB A/c and Current a/c.	
2.	Draw a specimen of a crossed cheque.	
3.	List out different types of customers and collect KYC documents	required for loan
4.	List out various fee-based services offered by a bank in your local	lity
5.	List out application-based payment systems provided by a comme	ercial bank.
ooks	for References:	
1.	Gordon & Natarajan: Banking Theory Law and Practice, HPH.	
2.	Maheshwari. S.N.: Banking Law and Practice, Vikas Publication.	
3.	Kothari N. M: Law and Practice of Banking.	
4.	Tannan M.L: Banking Law and Practice in India, Indian Law Ho	use
5.	S. P Srivastava: Banking Theory & Practice, Anmol Publications.	
6.	Sheldon H.P: Practice and Law of Banking.	
7.	Neelam C Gulati: Principles of Banking Management.	
8.	Dr. Alice Mani: Banking Law and Operation, SB.	
Note	: Latest edition of Reference Books may be used	

	gram: Bachelor of Busin Finance Electiv Course Code: Fi rse: Advanced Corpora	ve N1	
Course Credits	No. of hours per week	Total No. of Te	eaching hours
3 Credits	3 hours	45 hours	
Pedagogy: Classroom lectures, tu fieldwork etc.,	atorials, Group discussion,	Seminar, Case studies	&
Course Outcomes: On successfu a) Understand and determine to b) Comprehend the different a c) Understand the importance d) Evaluate mergers and acqui e) Enable the ethical and gove	the overall cost of capital. advanced capital budgeting of dividend decisions and isition.	techniques. dividend theories.	
Syllabus:			Hours
Module No. 1: Cost of Capital a	nd Capital Structure The	eories	12
Computation of Cost of Capita – Cost of Equity Share Capita Theories of capital structures Traditional Approach and MM	 Weighted Average Coss The Net Income Approace Hypothesis – Problems. 	t of Capital – Problem	s. Income Approach,
Module No. 2: Risk Analysis in (Risk Analysis – Types of Risl adjusted Discount Rate Appr Probability Approach - Stan Analysis – Problems.	ks – Risk and Uncertainty roach – Certainty Equiva	lent Approach – Sens	sitivity Analysis -
Module No. 3: Dividend Decision	a & Theories of Dividend.		14
Introduction - Dividend Decis – Significance of Stable Divid Theories of Relevance – Walt Miller-Modigliani (MM) Hyp	lend Policy - Determinants ter's Model and Gordon's	of Dividend Policy; I	Dividend Theories:
Module No. 4: Mergers and Acq	uisitions		10
Meaning - Reasons – Types of Financial Evaluation of a Merg Meaning and Significance of P/ Earnings Approach and Market Market capitalization.	er - Merger Negotiations E Ratio. Problems on Ex-	– Leverage buyout, 1 change Ratios based of	Management Buyou on Assets Approach
Module No. 5: Ethical and Gove	rnance Issues		08
Introduction to Ethical and Gove Management, Agency Relationsl Social and Environmental Issues.	nip, Transaction Cost The	ory, Governance Struc	

Skill Development Activities:

1. Visit an organization in your town and collect data about the financial objectives.

2. Compute the specific cost and Weighted average cost of capital of an

Organisation, you have visited.

3. Case analysis of some live merger reported in business magazines.

4. Meet the financial manager of any company, discuss ethical issues in financial management.

5. Collect the data relating to dividend policies practices by any two companies.

6. Any other activities, which are relevant to the course.

Books for References:

1. I M Pandey, Financial management, Vikas publications, New Delhi.

2. Abrish Guptha, Financial management, Pearson.

3. Khan & Jain, Basic Financial Management, TMH, New Delhi.

4. S N Maheshwari, Principles of Financial Management, Sulthan Chand & Sons, New Delhi.

5. Chandra & Chandra D Bose, Fundamentals of Financial Management, PHI, New Delhi.

6. B.Mariyappa, Advanced Financial Management, Himalaya Publishing House, New Delhi.

7. Ravi M Kishore, Financial Management, Taxman Publications

8. Prasanna Chandra, Financial Management, Theory and Practice, Tata McGraw Hill.

Note: Latest edition of Reference Books may be used

Name of the Program: Bachelor of Business Administration (BBA)			
Marketing Elective			
Course Code: MK 1			
Name of the Course: Consumer Behaviour			
Course Credits	No. of hours perweek	Total No. of Teaching hours	
3 Credits	3 hours	45 hours	

Pedagogy: Classroom lectures, tutorials, Group discussion, Seminar, Case studies &field work etc.,

Course Outcomes: On successful completion of the course, the students will be able to:

- a) Understanding of Consumer Behaviour towards products, brands and services.
- b) Distinguish between different consumer behaviour influences and their relationships.
- c) Establish the relevance of consumer behaviour theories and concepts to marketing decisions.
- d) Implement appropriate combinations of theories and concepts.
- e) Recognise social and ethical implications of marketing actions on consumer behaviour.

Syllabus:	Hours
Module -1: Introduction to Consumer Behaviour	
Meaning and Definition. Need for Consumer Behaviour, consumer and	l customer.

Meaning and Definition, Need for Consumer Behaviour, consumer and customer. Buyers and users. Need to study consumer behaviour. Applications in Marketing, Consumer research process –Understanding consumer through Research process. Factors influencing Consumer Behaviour. External factors – Culture, Sub Culture, Social Class, Reference Groups, Family, Internal factors– Needs & Motivations, Perception, Personality, Lifestyle, Values, Learning, Memory, Beliefs & Attitudes.

Module -2: Individual Determinants of Consumer Behaviour

08

Consumer Needs & Motivation; Personality and Self-Concept; Consumer Perception; Learning & Memory; Nature of Consumer Attitudes – Psychological: Motivation, Perceptions, Learning, Belief and Attitudes. Consumer Attitude, Formation and Change.

Module-3: Environmental Determinants of Consumer Behaviour 12

Family Influences; Influence of Culture; Subculture & Cross-Cultural Influences; Group Dynamics and Consumer Reference Groups; Social Class: Family role. Person's Age, Life cycle stage, Occupational and economic circumstances.

Module - 4: Consumer's Decision-Making Process	09
Opinion leadership, dynamics of opinion leadership process, The	Motivation
behind opinion leadership- The Diffusion Process-The adoption proces	ss- levels of
consumer decision making- Models of consumer decision making.	

	5: Consumer Satisfaction & Consumerism	06
Satisfa Compl	pt of Consumer Satisfaction; Working towards enhance action; Sources of Consumer Dissatisfaction; Dealing w laint. Concept of Consumerism; Consumerism in India h of Consumerism in India.	vith Consumer
kill Dev	elopment Activities:	
1.	Collect information on behaviour of consumers at an unorg Outlets.	ganized retail
2.	prepare a questionnaire to conduct consumer survey to ass factor motivates their purchase like mobile, shoes, bags,et	
3.	Collect and record feedback on customer satisfaction onlin	e shoeing
4.	Write a report on the marketing problem faced by an organ choice.	nization of your
5.	Visit any three local restaurants and assess how each attraction different stages of the family life cycle.	cts clients in
ooks fo	r References:	
1.	Leon. G. Schiffman & Leslve Lazer Kanuk; Consumer beh Edition; PHI, New Delhi, 2000.	aviour; 6th
2.	Suja.R.Nair, Consumer behaviour in Indian perspective, Fi Himalaya Publishing House, Mumbai, 2003.	rst Edition,
3.	Batra/Kazmi; Consumer Behaviour.	
4.	David. L. Loudon & Albert J. Bitta; Consumer Behaviour; Mcgraw Hill, Inc; New Delhi,1993.	4th Edition,
5.	K. Venkatramana, Consumer Behaviour, SHBP.	
6.	Assael Henry; Consumer behaviour and marketing action; Ltd, Thomson learning, 6th Edition; 2001.	Asian Books(P)
7.	Jay D. Lindquist & M. Joseph Sirgy, Shopper, Buyer and C Behaviour, 2003.	Consumer
8.	Blackwell; Consumer Behaviour, 2nd Edition.	
9.	S.A.Chunawalla : Commentary on Consumer Behaviour, H	IPH.
	Sontakki; Consumer Behaviour, HPH.	
10.		

	m: Bachelor of Business A Human Resource Electiv Course Code: HRM1 Course: Compensation an	e
COURSE CREDITS	Management NO. OF HOURS PER WEEK	TOTAL NO. OF TEACHING HOURS
3 CREDITS	3 HOURS	45 HOURS
Pedagogy: Classroom lectur studies & field work etc.,	es, tutorials, Group discus	ssion, Seminar, Case
 b) Describe job evaluation c) Evaluate the different m d) Describe performance r e) Preparation of Payroll. 	nethods of wages.	of performance management.
SYLLABUS: Module No. 1: Introduction		HOURS
Plans, Profit Sharing Plan, Sto Costs for ESOP, Individual Employees. Compensation Management- Concept in Compensation Compensation Issues, Comp Compensation Strategy: Orga Strategies, Compensation Str Policies.	ock Bonus Plan, ESOP, Em Retirement Account, Savi Compensation and Non-c Management, Compensa ensation Management in inizational and External Fa ategies as an Integral Part	
Module No. 2: Job Evaluati	on	06
Methods, Point Factor Metho	od of Job Evaluation: Com valuation Committee, Fac	b Evaluation, Job Evaluation bining Point factor and Facto tor Evaluation System (FES) a Statements.
Module No. 3: Wage and Sal	ary Administration	12
Administration. Difference Fixation- Components of V Allowance - Basis for calcula	between Salary and Wage Vages - Basic Wages - ation - Time Rate Wages a ual Bonus Schemes, Grou	on - Wage Payment - Salary es - Basis for Compensation Overtime Wages - Dearness and Efficiency Based Wages p Bonus Schemes - Effect o

Moo	dule No. 4: Performance Management	14
mpor /Iana Dimer /Ietho Princi	tion of Performance Management, Definitions of Perfor- tance of Performance Management, Aims and Purpo gement, Employee Engagement and Performance Manage nsions of Performance Management Performance Appraisal ods, Modern Methods, Performance Appraisal Feedback ples, Levels of Performance Feedback, 360-Degree A rmance Appraisal.	ose of Performance ment, Principles and Methods: Traditional k: Role, Types and
Moo	dule No. 5: Issues In Performance Management	08
Orga in P Perf	m Performance Management, Performance Managem anizations, Performance Management and Virtual Teams, Re erformance Management, Performance Management and I formance to Pay – A Simple System Using Pay Band, Lin al Reward, Challenges of Linking Performance and Reward.	ole of Line Managers Reward, Linking king Performance to
Skil	l Development Activities:	
1.	List the various components of total compensation in Multi	inational Companies.
2. 3.	Construct a questionnaire for a salary survey on nurses. Design a performance appraisal plan using any Modern Per Appraisal Tool for an IT company.	rformance
4.	Study any one contemporary practice of Performance Mana	agement
	System (Balance scorecard, Lean Management, BPRE, Six	Sigma and so on)
1. 2.	Joseph J. Martocchio, Strategic Compensation, 3rd Edition Michael Armstrong & amp; Helen Murlis: Hand Book of R Management – Crust Publishing House.	eward
3.	Milkovich & amp; Newman, Compensation, Tata McGraw	
4.	Richard I. Anderson, Compensation Management in Know world, 10th edition, Pearson Education	vledge based
5.	Thomas. P. Plannery, David. A. Hofrichter & amp; Paul. E.	Platten: People
5.	Performance & amp; Pay – Free Press.	r latteni. r copie,
6.	Aguinis Herman, Performance Management, 2nd Edition, 2 Education, New Delhi.	2009 Pearson
7.	Aziz A, Performance Appraisal: Accounting and Quantitat Pointer.	ive Approaches, 1993
8.	Bhatia S.K, Performance Management: Concepts, Practices	
	Strategies for Organisation Success, 2007, Deep & amp; De	
9.	BD Singh, Compensation & Compensatio	
10.	Cardy R.L, Performance Management: Concepts, Skills and Edition, 2008, PHI, New Delhi.	d Exercises, 1st
11.	Goel Dewkar, Performance Appraisal and Compensation M Modern Approach, 2 nd Edition, 2008, PHI, New Delhi.	Ianagement: A
12.	Sarma A.M, Performance Management System, 1st Edition Mumbai.	n, 2008, Himalaya Pu

	Bachelor of Busines DATA ANALYTICS Course Code: DA 1 he Course: Financial	5	A)
Course Credits	No. of hours perweek	Total No. of Tea	aching hours
3 credits	3 hours	45 hours	
Pedagogy: Classroom lectures, tutoria fieldwork etc.	ls, Group discussion,	Seminar, Case studie	s &
 a) Analyze and model financial c b) Access the different open-sour c) Evaluate and build model on t d) Execute the statistical analysis 	rce domains. ime series data.		
Syllabus:			Hours
Module No. 1: Introduction to Finan	cial Analytics		08
Introduction: Meaning-Importance of I Analytics: Time value of money – Disco Module No. 2: Access to Financial D	ounted and Non-discour	nted (computation using	
Public domain data base (RBI, BSE NSE and Yahoo finance. IMF and companies (ROBO, ALGO trade).	-		-
Module No. 3: Introduction to Time	Series Modeling		10
Meaning of Data- types of data- tim data. Simple time series concepts – Practices), data - differencing, logar explanation with examples) comp returns) (using Excel).	moving average, expo rithm, lagging, station	onential moving, WM ary v/s non stationary	A (Theory and y data (detailed
Module No. 4: Introduction to Pytho	n		10
Installation of Python, types of data PANDAs (financial examples), data			PY and

Module No. 5: Python for Finance	10
Descriptive statistics. Time series graphs in Python understanding h	etween correlation and

Descriptive statistics, Time series graphs in Python, understanding between correlation and covariance, basics of regression and its assumptions, Stationary and non-stationary data, basics of Time series using Python. Credit default using binary logistic regression.

Skill Development Activities:

- a) Explain the Different types of trends in time series data.
- b) Explain the assumptions of regressions.
- c) List out public domain data base.
- d) List out recent FINTECH companies.

Books for References:

- 1. Python for finance: Yves hil pisces
- 2. Hands on Data analysis with Pandas: Stefanie molin.
- 3. Hands on Python for finance, Krish Naik, Packt
- 4. Python For Finance, Yuxing Yan, Packt
- 5. Mastering Python for Finance, James Ma Weiming ,Pack Publishing
- 6. Financial Reporting and Financial Statement Analysis, M Hanif, A Mukherjee, McGraw Hill
- 7. Haskell Financial Data Modelling and Predictive Analytics, Pavel Ryzhov, PACKT

Name of the Program: Bachelor of Business Administration (BBA)				
Retail Management Course Code: RM 1				
Name of the Course: Fundamentals of Retail Management				
Course Credits	No. of hours perweek	Total No. of tea	ching hours	
3 Credits	3 hours	45 hours		
Pedagogy: Classroom lectur field work etc.,			ninar &	
c) Formulate the retail std) Apply the Retailing pr	Business. ss operations in Retailir rategies of Retail Busine	ng. ess.		
Syllabus:		Но	ours	
Module -1: Introduction to Re	tail Business		10	
Scenario- Factors influencin International perspective in 2 Module -2: Consumer Behavio	retail business- FDI in Ir		-	
Buying decision process and		iling _Customer sh		
Behavior, Customer service	-	•		
Factors to consider in prepa			-	
Module 3: Retail Organizati	on and Functional Ma	nagement	08	
Business Models in Retaili Stages in Retailing, Factor Space planning, Inventory and optimization of Workfo	s influencing Location Management, Merchano	of stores, Stores lising Management	Designing, t, Selection	
Module -4: Retail Marketing	Mix		12	
Introduction -Product: Dec Management) Product Ass Retailing; Pricing- Influenc - Value pricing – Markdo computerized replenishmen : Setting objectives, commu In Store and Online Store, F Management in Retailing- S	ortment and display, 1 ing factors – approaches wn pricing. Place: Sup t system, corporate reple nication effects, promot actors influencing retail	new product launces s to pricing – price ply channel, Reta enishment Policies. ional mix.; Retail d distribution; Huma	ch, PLC in sensitivity il logistics, Promotion listribution-	

odule	- 5: Impact of Information Technology in Retailing	07
retaili article	store retailing (e-retailing) - The impact of Information Techng - Integrated systems and networking – EDI – Bar coding – e surveillance – Electronic shelf labels – customer database mn. Legal aspects in retailing, Social issues in retailing, Ethicang.	Electronic
kill Dev	velopment Activities:	
a)	Draw a retail life cycle chart and list the stages.	
b)	Draw a chart showing store operations.	
c)	List out the major functions of a store manager diagrammatically	у.
d)	List out the current trends in e-retailing	
e)	List out the Factors Influencing in the location of a New Retail of	outlet.
	or References:	
	. Suja Nair; Retail Management, HPH	
	. Karthic – Retail Management, HPH	
	. S.K. Poddar& others – Retail Management, HPH.	
	. R.S.Tiwari ; Retail Management, HPH 18	
5	. Barry Bermans and Joel Evans: "Retail Management – A Strat Approach", 8th edition, PHI/02	eg1c
6	 A.J.Lamba, " The Art of Retailing", 1st edition, Tata Mc Newdelhi, 2003. 	GrawHill,
7	. Swapna Pradhan :Retailing Management, 2/e, 2007 & amp; 2008, TM	ΛH
8	. James R. Ogden & amp; Denise T.: Integrated Retail Management	
9	. A Sivakumar : Retail Marketing , Excel Books	
1	0.Ogden : Biztantra, 2007	
1	1.Levy & amp; Weitz : Retail Management -TMH 5th Edition 2002	
1	2. Rosemary Varley, Mohammed Rafiq-: Retail Management	
	3. Chetan Bajaj: Retail Management -Oxford Publication.	
1	4. Uniyal & amp; Sinha : Retail Management - Oxford Publications.	

15. Araif Sakh ; Retail Management

Name of the Program: Bachelor of Business Administration (BBA) Logistic and Supply Chain Management Course Code: LSCM 1 Name of The Course: Freight Transport Management				
Course Credits No. of hours perweek Total No. of teaching hours				
3 Credits 3 hours 45 hours				
Pedagogy: Classroom lectures, tutorials, Group discussion, Seminar, Case studies				

&field work etc. **Course Outcomes:** On successful completion of the course, the students will be able to:

a) Understand the different functions of Commercial transport.

- b) Analyse pricing and pricing strategy.
- c) Understand transport administration.
- d) Understand of transport and export documentations.

Syllabus:	Hours
Module 1: Transport Function	10
Transport functionality - Transport structure and classification participants - Transport service-Traditional carriers, package package service, Air package service- Intermodal Tr Piggyback/TOFC/COFC, Containerships, Non-operating interme of Transport – Rail, Water, Pipeline, Air, Motor Carriers.	service, ground ansportation -
Module 2: Transport Economics	09
The structure of Transport Costs and Location of Economic Act for transport. Models of Freight and Passenger Demand. Mode Functions in the Transport Sector. Special Problems of Individe Transport; Inter-modal condition in the Indian Situation.	el Choice; Cost
Module 3: Transport Administration	08
Operations management, Consolidation, Negotiation, Control, Au Claim administration, Logistical Integration.	diting and
Module 4: Transport Documentation	10
Transport documents: Delivery order, Dock receipt, Bill of Bill, Sea way Bill (SWB/e-SWB), Airway Bill (AWB/e-A guarantee, packing note or list, consignment note - Shipping Ma	WB), shipping
Export documents : BOL, certificate of origin, commercial in documents, destination control statement, Dock receipt, EEI, Export packing list, Free trade documents, inspection certificate, shipper's letter of instruction.	Export license,
Module 5: Pricing	08
Pricing fundamentals – Fundamentals of Pricing, Principle of Pricing, Delivered pricing - Pricing issues- potential discrimination of the pricing issues - potential discrimination of the pricing - pricing issues - potential discrimination of the pricing - pricing issues - potential discrimination of the pricing - pricing - pricing - pricing - potential discrimination of the potential	

Pricing fundamentals – Fundamentals of Pricing, Principle of Pricing, F.O.B Pricing, Delivered pricing - Pricing issues- potential discrimination, quantity discounts, pick up allowances, promotional pricing, menu pricing- platform service pricing, value added service cost, efficiency incentives.

Skill Development Activities:

- 1. Identify any two products suitable for transportation via Rail, Water, Pipeline, Air, Motor Carriers
- 2. Identify the best modes of transport for textiles and spices from India to USA
- 3. Draft a BOL for shipment of goods
- 4. List out and explain the different kinds of Pricing.

Books for References:

- 1. Donald. J. Bowersox & Donald. J. Closs, Logistical Management-The integrated Supply Chain Process, TATA Mc-Graw Hill
- 2. Sunil Chopra & Peter Meindl, Supply Chain Management, PHI
- 3. Donald J Bowersox, David J Closs, M Bixby Cooper, Supply Chain Logistics Management- McGraw Hill Education, 3rd Indian Edition.
- 4. Rahul V Altekar, "Supply Chain Management- Concepts and Cases", Prentice Hall of India Pvt. Ltd.

Name of	the Program: Bachelor of Business	s Administration (B	BA)
	Course Code: BBA 5.6 Vocationa	l	
Name of the Cou	rse: Information Technology for B	Business	
Course Credits	No. of Hours per Week	Total No. of T	eaching Hours
4 Credits	4 Hrs.	56]	Hrs.
Pedagogy: Classroom	's lecture, tutorials, Group discussion	on, Seminar, Case s	tudies.
Course Outcomes: On	successful completion Student will	l demonstrate;	
	fundamentals of information technol		
-	ge of information technology in busi	•••	
	epts of computing and modern system		
d) Applications of			
,	it latest information.		
Syllabus			Hours
v	ation Technology and Information	System	10
	roduction to IS, Difference be IS and		
	in the Enterprise, Impact of Info		•
	essing, Intra and Inter Organization		
	process and Knowledge process out		
	f Information systems in decisio		
Information systems a		C	
Module No. 2: Subsys	stems of Information System		12
Transaction Processir	ng Systems (TPS), Management Inf	formation System (MIS), Decision
	S), Group Decision Support System		
	System (ES), Features, Process, ad	lvantages and Disac	lvantages, Role
of these systems in D	ecision making process.		
Module No. 3: Databa	se Management System		14
Introduction to Data a	nd Information, Database, Types of	f Database models,	Introduction to
DBMS, Difference b	between file management system	ns and DBMS, A	dvantages and
Disadvantages of DI	BMS, Data warehousing, Data	mining, Application	on of DBMS,
	ccess, Create Database, Create Ta	able, Adding Data,	Forms in MS
Access, Reports in MS			
Module No. 4: Micros	oft Excel in Business		14
		ell reference, Forn	
T7 1 1 1 1 1 1 1 1 1 1	Excel, features of MS Excel, Ce		
	Sheets, Data Analysis in Excel: So	ort, Filter, Conditio	nal Formatting,
Preparing Charts, Pive	Sheets, Data Analysis in Excel: So ot Table, What if Analysis(Goal So	ort, Filter, Conditio eek, Scenario mana	nal Formatting, ger), Financial
Preparing Charts, Pive Functions: NPV, PM7	Sheets, Data Analysis in Excel: So ot Table, What if Analysis(Goal So G, PV,FV, Rate, IRR, DB,SLN,SY	ort, Filter, Conditio eek, Scenario mana D. Logical Funct	nal Formatting, ger), Financial ions: IF, AND
Preparing Charts, Pive Functions: NPV, PM7 OR, Lookup Functions	Sheets, Data Analysis in Excel: So ot Table, What if Analysis(Goal So F, PV,FV, Rate, IRR, DB,SLN,SY S: V Lookup, H Lookup, Mathemati	ort, Filter, Conditio eek, Scenario mana D. Logical Funct	nal Formatting ger), Financial ions: IF, AND fext Functions.
Preparing Charts, Pive Functions: NPV, PM7 OR, Lookup Functions	Sheets, Data Analysis in Excel: So ot Table, What if Analysis(Goal So F, PV,FV, Rate, IRR, DB,SLN,SY S: V Lookup, H Lookup, Mathemati	ort, Filter, Conditio eek, Scenario mana D. Logical Funct	nal Formatting, ager), Financial ions: IF, AND,
Preparing Charts, Pive Functions: NPV, PM7 OR, Lookup Functions Module No. 5: Recent Virtualization, Cloud	Sheets, Data Analysis in Excel: So ot Table, What if Analysis(Goal So T, PV,FV, Rate, IRR, DB,SLN,SY s: V Lookup, H Lookup, Mathemati Trends in IT computing, Grid Computing, Intern	ort, Filter, Conditio eek, Scenario mana D. Logical Funct cal Functions, and	nal Formatting, ager), Financial ions: IF, AND, <u>Fext Functions.</u> 05
Preparing Charts, Pive Functions: NPV, PMT OR, Lookup Functions Module No. 5: Recent	Sheets, Data Analysis in Excel: So ot Table, What if Analysis(Goal So T, PV,FV, Rate, IRR, DB,SLN,SY s: V Lookup, H Lookup, Mathemati Trends in IT computing, Grid Computing, Intern	ort, Filter, Conditio eek, Scenario mana D. Logical Funct cal Functions, and	nal Formatting ager), Financial ions: IF, AND <u>Fext Functions.</u> 05
Preparing Charts, Pive Functions: NPV, PM7 OR, Lookup Functions Module No. 5: Recent Virtualization, Cloud	Sheets, Data Analysis in Excel: So ot Table, What if Analysis(Goal So T, PV,FV, Rate, IRR, DB,SLN,SY S: V Lookup, H Lookup, Mathemati Trends in IT computing, Grid Computing, Intern , Machine Learning.	ort, Filter, Conditio eek, Scenario mana D. Logical Funct cal Functions, and	nal Formatting ger), Financial ions: IF, AND <u>Fext Functions.</u> 05
Preparing Charts, Pivo Functions: NPV, PMT OR, Lookup Functions Module No. 5: Recent Virtualization, Cloud Artificial Intelligence Skill Developments Ac	Sheets, Data Analysis in Excel: So ot Table, What if Analysis(Goal So T, PV,FV, Rate, IRR, DB,SLN,SY S: V Lookup, H Lookup, Mathemati Trends in IT computing, Grid Computing, Intern , Machine Learning.	ort, Filter, Conditio eek, Scenario mana D. Logical Funct cal Functions, and net of Things, Gree	nal Formatting ger), Financial ions: IF, AND <u>Fext Functions.</u> 05
Preparing Charts, Pivo Functions: NPV, PMT OR, Lookup Functions Module No. 5: Recent Virtualization, Cloud Artificial Intelligence Skill Developments Act 1. Creating Datab	Sheets, Data Analysis in Excel: So ot Table, What if Analysis(Goal So T, PV,FV, Rate, IRR, DB,SLN,SY s: V Lookup, H Lookup, Mathemati Trends in IT computing, Grid Computing, Interna, Machine Learning. ctivities: ase Tables in MS Access and Enter	ort, Filter, Conditio eek, Scenario mana D. Logical Funct cal Functions, and net of Things, Gree	nal Formatting ager), Financial ions: IF, AND <u>Fext Functions.</u> 05
Preparing Charts, Pivo Functions: NPV, PMT OR, Lookup Functions Module No. 5: Recent Virtualization, Cloud Artificial Intelligence Skill Developments Ac 1. Creating Datab 2. Creating Forms	Sheets, Data Analysis in Excel: So ot Table, What if Analysis(Goal So F, PV,FV, Rate, IRR, DB,SLN,SY s: V Lookup, H Lookup, Mathemati Trends in IT computing, Grid Computing, Intern , Machine Learning. ctivities: ase Tables in MS Access and Enter s in MS Access	ort, Filter, Conditio eek, Scenario mana D. Logical Funct cal Functions, and net of Things, Gree	nal Formatting ager), Financial ions: IF, AND <u>Fext Functions.</u> 05
Preparing Charts, Pivo Functions: NPV, PMT OR, Lookup Functions Module No. 5: Recent Virtualization, Cloud Artificial Intelligence Skill Developments Ac 1. Creating Datab 2. Creating Forms 3. Creating Report	Sheets, Data Analysis in Excel: So ot Table, What if Analysis(Goal So T, PV,FV, Rate, IRR, DB,SLN,SY s: V Lookup, H Lookup, Mathemati Trends in IT computing, Grid Computing, Interne, Machine Learning. etivities: ase Tables in MS Access and Enter s in MS Access ts in MS Access	ort, Filter, Conditio eek, Scenario mana D. Logical Funct cal Functions, and net of Things, Gree	nal Formatting ager), Financial ions: IF, AND <u>Fext Functions.</u> 05
Preparing Charts, Pivo Functions: NPV, PMT OR, Lookup Functions Module No. 5: Recent Virtualization, Cloud Artificial Intelligence Skill Developments Ac 1. Creating Datab 2. Creating Forms	Sheets, Data Analysis in Excel: So ot Table, What if Analysis(Goal So T, PV,FV, Rate, IRR, DB,SLN,SY s: V Lookup, H Lookup, Mathemati Trends in IT computing, Grid Computing, Intern , Machine Learning. ctivities: ase Tables in MS Access and Enter s in MS Access ts in MS Access in Excel	ort, Filter, Conditio eek, Scenario mana D. Logical Funct cal Functions, and net of Things, Gree	nal Formatting ager), Financial ions: IF, AND <u>Fext Functions.</u> 05

Summarizing data using Pivot Table

- 7. VLookup and HLookup Functions
- 8. Rate of Interest Calculation using Financial Function
- 9. EMI calculation using Financial Function
- 10. Data Validation in Excel
- 11. Sort and Filter
- 12. Conditional Formatting in Excel.

Books for Reference:

- 1. Lauaon Kenneth & Landon Jane, "Management Information Systems: Managing the Digital firm", Eighth edition, PHI, 2004.
- 2. Uma G. Gupta, "Management Information Systems A Management Prespective", Galgotia publications Pvt., Ltd., 1998.
- 3. Louis Rosenfel and Peter Morville, "Information Architecture for the World wide Web", O'Reilly Associates, 2002.
- 4. C.S.V.Murthy: Management Information Systems, HPH
- 5. Steven Alter, "Information Systems A Management Perspective", Pearson Education, 2001.
- 6. Uma Gupta, "Information Systems Success in 21st Century", Prentice Hall of India, 2000.
- 7. Robert G. Murdick, Joel E. Ross and James R. Claggett, "Information Systems for Modern Management", PHI, 1994.
- 8. Introduction to Database Systems, CJ Date, Pearson
- 9. Database Management Systems, Raghurama Krishnan, Johannes Gehrke, TATA McGraw Hill 3rd Edition.

10. The Database Systems – The Complete Book, H G Molina, J D Ullman, J Widom Pearson

11. Database Systems design, Implementation, and Management, Peter Rob & Carlos Coronel 7th Edition.

- 12. Fundamentals of Database Systems, Elmasri Navrate Pearson Education
- 13. Introduction to Database Systems, C.J.Date Pearson Education
- 14. Microsoft Access 2013 Step by Step by Cox, Joyce, Lambert, Joan.
- 15. Excel 2019 All-In-One: Master the new features of Excel 2019 / Office 365 (English Edition) by Lokesh Lalwani

16. Microsoft Excel 2016 - Data Analysis and Business Modeling by Wayne L. Winston (Author)

Name of the Program: Bachelor of Business Administration (BBA) Course Code: BBA 5.6 (B) Name of the Course: Digital Marketing **Course Credits** No. of Hours per Week **Total No. of Teaching Hours** (2+0+2) 4 Hrs 3 Credits 45 Hrs Pedagogy: Classrooms lecture, Case studies, Tutorial Classes, Group discussion, Seminar & field work etc.. Course Outcomes: On successful completion of the course, the students' will be able to Gain knowledge on Digital Marketing, Email marketing and Content marketing. a) Understand Search Engine Optimization tools and techniques b) c) Gain skills on creation of Google AdWords & Google AdSense Gain knowledge on Social Media Marketing and Web Analytics. d) Gain knowledge on YouTube Advertising & Conversions. e) Syllabus: Hours Module No. 1: Introduction to Digital Marketing 08 Introduction - Meaning of Digital Marketing, Need for Digital Marketing, Digital Marketing Platforms. Digital Marketing students, professional and Business Email Marketing : Importance of e-mail marketing, e-mail Marketing platforms, Creating e-mailers, Creating a Contact Management and Segmentation Strategy, Understanding e-mail Deliverability & Tracking e-mails, How to create Effective & Unique e-mail Content, Outlining the Design of Your Marketing e-mails, Open rates and CTR of e-mail, Drive leads from e-mail, What are opt-in lists, Develop Relationships with Lead Nurturing & Automation Content Marketing: Understanding Content Marketing, Generating Content Ideas, Planning a Long-Term Content Strategy, Building a Content Creation Framework, Becoming an Effective Writer, Extending the Value of Your Content through Repurposing, How to Effectively Promote Content, Measuring and Analyzing Your Content. Module No. 2: Search Engine Optimization (SEO) 10 Search Engine Optimization (SEO): Meaning of SEO, Importance and Its Growth in recent years, Ecosystem of a search Engine, kinds of traffic, Keyword Research & Analysis (Free and Paid tool & Extension), Recent Google Updates & How Google Algorithms works On Page Optimization (OPO), Off-Page Optimization Misc SEO Tools: Google Webmaster Tools, Site Map Creators, Browser-based analysis tools, Page Rank tools, Pinging & indexing tools, Dead links identification tools, Open site explorer, Domain information/who is tools, Quick sprout, Google My Business. Module No. 3: Google AdWords & Google AdSense 08 Google AdWords: Google Ad-Words Fundamentals, Google AdWords Account Structure, Key terminologies in Google AdWords, How to Create an AdWords account, Different Types of AdWords and its Campaign & Ads creation process, Ad approval process, Keyword Match types, Keyword targeting & selection (Keyword planner), Display Planner, Different types of extensions, Creating location extensions, Creating call extensions, Create Review extensions, Bidding techniques – Manual / Auto, Demographic Targeting / Bidding, CPC-based, CPAbased & CPM-based accounts., Google Analytics Individual Qualification (GAIQ), Google AdSense : Understanding ad networks and AdSense's limitations, Learning which situations are best for using AdSense, Setting up an AdSense account, Creating new ad units, Displaying ads on a website, Configuring channels and ad styles, Allowing and blocking ads, Reviewing the AdSense dashboard, Running AdSense reports and custom reports, Exporting data, Reviewing payee and account settings. Module No. 4: Social Media Marketing (SMM) & Web Analytics 10 Social Media Marketing (SMM) Facebook Marketing, Twitter Marketing, Linkedin Marketing,

Google plus Marketing, YouTube Marketing, Pinterest Marketing, Snapchat Marketing, Instagram Marketing, Social Media Automation Tools, Social Media Ad Specs The ROI in Social Media Marketing, Tools and Dashboards, Reputation management Web Analytics: The need & importance of

Web Analytics, Introducing Google Analytics, The Google Analytics layout, Basic Reporting, Basic Campaign and Conversion Tracking, GoogleTag Manager, Social Media Analytics, Social CRM & Analytics, Other Web analytics tools, Making better decisions, Common mistakes analysts make.

Module No. 5: Youtube Advertising (Video Ads) & Conversions	09

Youtube Advertising (Video Ads): Youtube advertising? ,Why should one advertise on youtube? , Creating youtube campaigns, Choose the audience for video ads, Instream ads, Invideo ads, In-search ads, In-display ads, Measuring your YouTube ad performance, Drive leads and sales from YouTube ads Conversions: Understanding Conversion Tracking, Types of Conversions, Setting up Conversion Tracking, Optimizing Conversions, Track offline conversions, Analyzing conversion data, Conversion optimizer.

Skill Development Activities:

- 1. Explain the key digital marketing activities needed for competitive success.
- 2. Examine the concept of Digital Media and benefits to be derived.
- 3. Recognise the core features of CRM and retention programmes
- 4. Identify the metrics used in digital marketing.
- 5. Organise how we can limit the marketing materials we get through e-mail.

Books for Reference:

1. Understanding DIGITAL Marketing, Marketing strategies for engaging the digital generation Damian Ryan & Calvin Jones

2. The Art of Digital Marketing: The Definitive Guide to Creating Strategic By Ian Dodson

3. Internet Marketing: a practical approach By Alan Charlesworth

4. Social Media Marketing: A Strategic Approach By Melissa Barker, Donald I. Barker, Nicholas F. Bormann, Krista E Neher

Note: Latest edition of text books may be used.

Name of the Program: Bachelor of Business Administration (BBA.) Course Code: BBA. 6.1 Name of the Course: Business Law			
Course Credits	No. of hours per week	Total No. of teach	ing hours
4 Credits	4 Hrs.	56 Hrs.	
field work etc.,	lectures, Case studies, Tutorial classes	_	
 a. Comprehend th b. Comprehend th Seller. c. Understand the Cheque and oth d. Understand the 	successful completion of the course, the he laws relating to Contracts and its a he rules for Sale of Goods and rights e importance of Negotiable Instrumenther Negotiable Instruments. e significance of Consumer Protection	application in business a and duties of a buyer an ant Act and its provision	activities. nd a
e. Understand the Syllabus:	e need for Environment Protection.		Hours
	an Contract Act, 1872		16
	Contract and Remedies to Breach of Co Sale of Goods Act, 1930	ntract.	12
Warranties, Transfer	tion of Contract of Sale, Essentials of of ownership in goods including sale ract of sale - Unpaid seller, rights of a r.	by a non- owner and ex	ceptions.
Warranties, Transfer Performance of cont and against the buyer	of ownership in goods including sale ract of sale - Unpaid seller, rights of a	by a non- owner and ex	ceptions.
Warranties, Transfer Performance of contr and against the buyer Module No. 3: Nego Introduction – Mea Negotiable Instrume Exchange and Cheo	of ownership in goods including sale ract of sale - Unpaid seller, rights of a r.	by a non- owner and ex n unpaid seller against t instruments – Characte nts – Promissory Note, types) – Parties to N	the goods 12 ristics of Bills of legotiable
Warranties, Transfer Performance of cont and against the buyer Module No. 3: Nego Introduction – Mea Negotiable Instrume Exchange and Chea Instruments –Dishor Protesting.	of ownership in goods including sale ract of sale - Unpaid seller, rights of a r. otiable Instruments Act 1881 ning and Definition of Negotiable I ents – Kinds of Negotiable Instrument ques (Meaning, Characteristics and	by a non- owner and ex n unpaid seller against t instruments – Characte nts – Promissory Note, types) – Parties to N	12 ristics of Bills of legotiable
 Warranties, Transfer Performance of contrand against the buyer Module No. 3: Nege Introduction – Mea Negotiable Instrume Exchange and Chee Instruments –Dishor Protesting. Module No. 4: Contraction Definitions of the term Practices, and Service 	of ownership in goods including sale ract of sale - Unpaid seller, rights of a r. otiable Instruments Act 1881 ning and Definition of Negotiable I ents – Kinds of Negotiable Instrument ques (Meaning, Characteristics and nour of Negotiable Instruments – No	by a non- owner and ex n unpaid seller against to instruments – Characte nts – Promissory Note, types) – Parties to No tice of dishonour – No Defect, Deficiency, Unf Consumer Redressal A	the goods 12 ristics of Bills of legotiable oting and 08 fair Trade

Introduction - Objectives of the Act, Definitions of Important Terms – Environment, Environment Pollutant, Environment Pollution, Hazardous Substance and Occupier, Types of Pollution, Powers of Central Government to protect Environment in India.

Skill Developments Activities:

- 1. Discuss the case of "Carlill vs Carbolic Smoke Ball Company" case
- 2. Discuss the case of "Mohori Bibee v/s Dharmodas Ghose".
- 3. Briefly narrate any one case law relating to minor.
- 4. List at least 5 items which can be categorized as 'hazardous substance' according to Environment Protection Act.
- 5. List out any six cybercrimes.

Csases:

The relevant legal point, facts and the judicial decision relating to the following 10 case laws are to be specifically dealt with -

- 1. Balfour Vs Balfour
- 2. Carlill Vs Carbolic Smoke Ball Company
- 3. Felthouse Vs Bindley
- 4. Lalman Shukla Vs. Gauridutt
- 5. Durgaprasad Vs Baldeo
- 6.Chinnayya Vs Ramayya
- 7.Mohiribibi Vs. Dharmodas Ghosh
- 8. Ranganayakamma Vs Alvar Chetty
- 9. Hadley Vs Baxendale

Books for Reference:

- 1. M.C. Kuchhal, and Vivek Kuchhal, Business Law, Vikas Publishing House, New Delhi.
- 2. Avtar Singh, Business Law, Eastern Book Company, Lucknow.
- 3. Ravinder Kumar, Legal Aspects of Business, Cengage Learning
- 4. SN Maheshwari and SK Maheshwari, Business Law, National Publishing House, New Delhi.
- 5. Aggarwal S K, Business Law, Galgotia Publishers Company, New Delhi
- 6. Bhushan Kumar Goyal and Jain Kinneri, Business Laws, InternationalBook House
- 7. Sushma Arora, Business Laws, Taxmann Publications.
- 8. Akhileshwar Pathak, Legal Aspects of Business, McGraw Hill Education, 6th Ed.
- 9. P C Tulsian and Bharat Tulsian, Business Law, McGraw Hill Education
- 10. Sharma, J.P. and Sunaina Kanojia, Business Laws, Ane Books Pvt. Ltd., New Delhi
- 11. K. Rama Rao and Ravi S.P., Business Regulatory Framework., HPH
- 12. N.D. Kapoor, Business Laws, Sultan Chand Publications
- 13. K. Aswathappa, Business Laws, HPH,
- 14. Information Technology Act/Rules 2000, Taxmann Publications Pvt. Ltd.
- 15. Chanda.P.R, Business Laws, Galgotia Publishing Company

	Course Code: BBA 6.2	2	BA)
	Name of the Course: Income	Tax – II	
Course Credits	No. of hours per week	Total No. of	Teaching hours
4 Credits	4 Hrs.	56	Hrs.
Pedagogy: Classroom l	ectures, tutorials, Group discussion, S	eminar, Case studie	es & field work etc
a) Understand the proProfession.b) the provisions for cc) Compute the incomd) Demonstrate the co	n successful completion of the co becedure for computation of income fro determining the capital gains. The from other sources. Computation of total income of an Indiv seessment procedure and to know the p	m business and othe idual.	er
Syllabus:			Hours
Module No. 1: Profit	s and Gains of Business and Prof	ession	18
	and losses, Expenses allowed one from business of a sole trading co	oncern - Problems	on computation
of income from profe Module No. 2: Capit Introduction - Basis f Computation of capi	ne from business of a sole trading cossion: Medical Practitioner - Advoca	oncern - Problems ate and Chartered A f capital assets – T n and Long term	Accountants. 10 ransfer - capital gain -
of income from profe Module No. 2: Capit Introduction - Basis f Computation of capi Exemption under sect sections.	ne from business of a sole trading co ssion: Medical Practitioner - Advoca tal Gains or charge - Capital Assets - Types of tal gains – Short term capital gai	oncern - Problems ate and Chartered A f capital assets – T n and Long term	Accountants. 10 ransfer - capital gain -
of income from profe Module No. 2: Capit Introduction - Basis fr Computation of capit Exemption under sect sections. Module No. 3: Income Introduction - Income Securities - Rules for	he from business of a sole trading co ssion: Medical Practitioner - Advoca tal Gains or charge - Capital Assets - Types of tal gains – Short term capital gain tion 54, 54B, 54EC, 54D, 54F, and 5	oncern - Problems ate and Chartered A f capital assets – T n and Long term 4G. Problems cove er sources – Secur interest securities.	s. Problems on on computation Accountants. 10 ransfer - capital gain - ering the above 10 ities - Types of
of income from profe Module No. 2: Capit Introduction - Basis fr Computation of capit Exemption under sect sections. Module No. 3: Income Introduction - Income Securities - Rules for Transactions - Computer Introduction - Income Introduction	he from business of a sole trading co ssion: Medical Practitioner - Advoca tal Gains or charge - Capital Assets - Types of tal gains – Short term capital gain tion 54, 54B, 54EC, 54D, 54F, and 5 ne from other Sources es taxable under Head income othe c Grossing up. Ex-interest and cum-	oncern - Problems ate and Chartered A f capital assets – T n and Long term 4G. Problems cove er sources – Secur interest securities. s.	s. Problems on on computation Accountants. 10 ransfer - capital gain - ering the above 10 ities - Types of
of income from profe Module No. 2: Capit Introduction - Basis f Computation of capi Exemption under sect sections. Module No. 3: Incom Introduction - Incom Securities - Rules for Transactions - Compu Module No. 4: Set O of individuals. Introduction – Provisio	he from business of a sole trading consistent Medical Practitioner - Advoca tal Gains for charge - Capital Assets - Types of tal gains – Short term capital gain tion 54, 54B, 54EC, 54D, 54F, and 5 ne from other Sources es taxable under Head income other of Grossing up. Ex-interest and cum- utation of Income from other Source	oncern - Problems ate and Chartered A f capital assets – Ta n and Long term 4G. Problems cove er sources – Secur interest securities. s. sessment	s. Problems on on computation Accountants. 10 ransfer - capital gain - ering the above 10 ities - Types of Bond Washing 10
of income from profe Module No. 2: Capit Introduction - Basis f Computation of capi Exemption under sect sections. Module No. 3: Incor Introduction - Incom Securities - Rules for Transactions - Compu Module No. 4: Set O of individuals. Introduction – Provisio Total Income and tax li	he from business of a sole trading consistent Medical Practitioner - Advoca tal Gains for charge - Capital Assets - Types of tal gains – Short term capital gain tion 54, 54B, 54EC, 54D, 54F, and 5 ne from other Sources es taxable under Head income other of Grossing up. Ex-interest and cum- utation of Income from other Source ff and Carry Forward of Losses & As ns of Set off and Carry Forward of Lo	oncern - Problems ate and Chartered A f capital assets – Ten and Long term 4G. Problems cove er sources – Secur interest securities. s. sessment sses (Theory only)	s. Problems on on computation Accountants. 10 ransfer - capital gain - ering the above 10 ities - Types of Bond Washing 10

Skill Developments Activities:

1. Visit any chartered accountant office and identify the procedure involved in the computation of income from profession.

2. List out the different types of capital assets and identify the procedure involved in the computation of tax for the same.

3. List out the steps involved in the computation of income tax from other sources and critically examine the same.

4. Identify the Due date for filing the returns and rate of taxes applicable for individuals.

5. Draw an organization chart of Income Tax department in your locality.

6. Any other activities, which are relevant to the course.

Books for References:

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- 1. Dr. Vinod K. Singhania: Direct Taxes Law and Practice, Taxmann publication.
- 2. B.B. Lal: Direct Taxes, Konark Publisher (P) ltd.
- 3. Dr. Mehrotra and Dr. Goyal: Direct Taxes Law and Practice, Sahitya Bhavan Publication.
- 4. Dinakar Pagare: Law and Practice of Income Tax, Sultan Chand and sons.
- 5. Gaur & Narang: Income Tax.
- 6. 7 Lecturers Income Tax I, VBH
- 7. Dr.V.Rajesh Kumar and Dr.R.K.Sreekantha: Income Tax I, Vittam Publications.
- 8. Dr. B Mariyappa, Income Tax II HPH.

	Course Code: I Name of the Course: Inter		
Course Credits	No. of Hours per Week		Teaching Hours
4 Credits	4 Hrs.	56 Hrs.	
Pedagogy: Classro	oom lectures, tutorials, Group discuss	ion, Seminar, Case studies	& field work etc.,
a) Under b) Differe c) Under d) Under	es: On successful completion of t stand the concept of International entiate the Internal and External I stand the difference MNC and TN stand the role of International Org stand International Operations M	l Business. nternational Business En C ganizations in Internation	vironment.
	stanu international Operations M	anagement.	
Syllabus:		•	Hours
	Introduction to International Bus Meaning and definition of interna		12
international Mode of entry	y into international business - exp	orting (direct and indired	ct), licensing and
international Mode of entry franchising, c owned manuf	business.	orting (direct and indired projects, management c ons, Joint Ventures, Third	ct), licensing and ontracts, wholly country location,
international Mode of entry franchising, c owned manuf Mergers and A	business. 7 into international business - exp contract manufacturing, turnkey facturing facility, Assembly operation	orting (direct and indired projects, management c ons, Joint Ventures, Third	ct), licensing and ontracts, wholly country location,
international Mode of entry franchising, c owned manuf Mergers and A Module No. 2: In Overview, Inte	business. y into international business - exp contract manufacturing, turnkey acturing facility, Assembly operation Acquisition, Strategic alliance, Coun iternational Business Environment ernal and External environment Demographic environment, Social	orting (direct and indirec projects, management c ons, Joint Ventures, Third ter Trade; Foreign investn nt - Economic enviror	ct), licensing and ontracts, wholly country location, nents. 12 nment, Political
international Mode of entry franchising, c owned manuf Mergers and A Module No. 2: In Overview, Inte environment, D	business. y into international business - exp contract manufacturing, turnkey acturing facility, Assembly operation Acquisition, Strategic alliance, Coun iternational Business Environment ernal and External environment bemographic environment, Social vironment.	orting (direct and indirec projects, management c ons, Joint Ventures, Third ter Trade; Foreign investn nt - Economic enviror	ct), licensing and ontracts, wholly country location, nents. 12 nment, Political
international Mode of entry franchising, c owned manuf Mergers and A Module No. 2: In Overview, Inte environment, D and Natural en Module No.3: GI Meaning, feat MNCs, TNCs -	business. y into international business - exp contract manufacturing, turnkey acturing facility, Assembly operation Acquisition, Strategic alliance, Coun iternational Business Environment ernal and External environment bemographic environment, Social vironment.	orting (direct and indirec projects, management c ons, Joint Ventures, Third ter Trade; Foreign investn nt - Economic enviror and Cultural environmen	ct), licensing and ontracts, wholly country location, nents. <u>12</u> nment, Political nt, Technological <u>12</u> s to globalization
international Mode of entry franchising, c owned manuf Mergers and A Module No. 2: In Overview, Inte environment, D and Natural en Module No.3: GI Meaning, feat MNCs, TNCs - issues in tech	business. y into international business - exp contract manufacturing, turnkey acturing facility, Assembly operation Acquisition, Strategic alliance, Coun Iternational Business Environment ernal and External environment pemographic environment, Social vironment. Iobalization ures, essential conditions favoring Meaning, features, merits and dem nology transfer.	orting (direct and indirec projects, management c ons, Joint Ventures, Third ter Trade; Foreign investn nt - Economic enviror and Cultural environmen g globalization, challenge nerits; Technology trans	ct), licensing and ontracts, wholly country location, nents. <u>12</u> nment, Political nt, Technological <u>12</u> s to globalization
international Mode of entry franchising, c owned manuf Mergers and A Module No. 2: In Overview, Inte environment, D and Natural en Module No.3: GI Meaning, feat MNCs, TNCs - issues in tech Module No.4: On Meaning, Obje	business. y into international business - exp contract manufacturing, turnkey acturing facility, Assembly operation Acquisition, Strategic alliance, Coun iternational Business Environment ernal and External environment bemographic environment, Social vironment. Iobalization ures, essential conditions favoring Meaning, features, merits and den	orting (direct and indirec projects, management c ons, Joint Ventures, Third ter Trade; Foreign investn nt - Economic enviror and Cultural environmen gglobalization, challenge nerits; Technology trans ional Business	ct), licensing and ontracts, wholly country location, nents. 12 ment, Political t, Technological 12 s to globalization fer - meaning an 10
international Mode of entry franchising, c owned manuf Mergers and A Module No. 2: In Overview, Inte environment, D and Natural en Module No.3: GI Meaning, feat MNCs, TNCs - issues in tech Module No.4: Or Meaning, Obje Integration- E	business. y into international business - exp contract manufacturing, turnkey acturing facility, Assembly operation Acquisition, Strategic alliance, Coun iternational Business Environment ernal and External environment bemographic environment, Social vironment. Iobalization ures, essential conditions favoring Meaning, features, merits and dem nology transfer. rganizations Supporting Internat ectives and functions of - IMF, WT	orting (direct and indirec projects, management c ons, Joint Ventures, Third ter Trade; Foreign investm nt - Economic enviror and Cultural environmen g globalization, challenge nerits; Technology trans ional Business O, GATT, GATS, TRIM, TR	ct), licensing and ontracts, wholly country location, nents. 12 ment, Political t, Technological 12 s to globalization fer - meaning an 10

Skill Developments Activities:

- a) Tabulate the foreign exchange rate of rupee for dollar and euro currencies for 1 month
- b) List any two Indian MNC's along with their products or services offered.
- c) Prepare a chart showing currencies of different countries
- d) Collect and paste any 2 documents used in Import and Export trade.

Books for References:

- 1. Rakesh Mohan Joshi. (2011). International Business, Oxford University Press, New Delhi.
- 2. Francis Cherunilam; International Business, Prentice Hall of India
- 3. P. SubbaRao International Business HPH
- 4. Sumati Varma. (2013). International Business (1st edi), Pearson.
- 5. Charles Hill. (2011). International Business: Text & Cases, Tata McGraw Hill, New Delhi.
- 6. International Business by Daniel and Radebaugh Pearson Education

	ogram: Bachelor of Business A	dministration (B	BBA)
	Finance Elective		
Nome of the Cou	Course Code: FN2	wifelie Meneg	
	Irse: Security Analysis and Po		
Course Credits	No. of hours per week		f teaching hours
3 Credits	3 hours	45 hc	ours
0.01	, Case studies, Tutorial classes	, Group discuss	ion,
Seminar &field work etc.,			
a) Understand the conceb) Evaluate the differentc) Evaluate the portfoliod) Understand the conce	and portfolio management.		be able to:
Syllabus:			Hrs.
Module No. 1: Introduction to	Investments		10
•	functions, Secondary Market O l of India, Government Securiti	-	-
Module No. 2: Risk-Return Re	lationalin		
	elauonsnip		05
• • • •	measuring risk, risk preference eriod of return, Annualized re		leaning of return,
measures of return, holding p	measuring risk, risk preference eriod of return, Annualized re		leaning of return,
measures of return, holding p attitude towards risk and return Module No. 3: Fundamental An Introduction- Investment Analy	measuring risk, risk preference eriod of return, Annualized re	eturn, expected	leaning of return, return, investors 10
measures of return, holding p attitude towards risk and return Module No. 3: Fundamental An Introduction- Investment Analy	measuring risk, risk preference eriod of return, Annualized re malysis rsis, Fundamental Analysis, Ma rend Analysis, and Ratio Analy	eturn, expected	leaning of return, return, investors 10
measures of return, holding p attitude towards risk and return Module No. 3: Fundamental An Introduction- Investment Analy Analysis, Company Analysis, T Module No. 4: Technical Analys Meaning of Technical Analys	measuring risk, risk preference eriod of return, Annualized re malysis rsis, Fundamental Analysis, Ma rend Analysis, and Ratio Analy	eturn, expected cro Economic A ysis. Analysis, Char	leaning of return, return, investors 10 analysis, Industry 10 ting techniques,
measures of return, holding p attitude towards risk and return Module No. 3: Fundamental An Introduction- Investment Analy Analysis, Company Analysis, T Module No. 4: Technical Analys Meaning of Technical Analys	measuring risk, risk preference eriod of return, Annualized re- nalysis vsis, Fundamental Analysis, Ma rend Analysis, and Ratio Analy ysis is, Fundamental vs Technical echnical Trading Rules and Eva	eturn, expected cro Economic A ysis. Analysis, Char	leaning of return, return, investors 10 analysis, Industry 10 ting techniques,

Skill Development

- 1. Prepare an imaginary investment portfolio for individual with a salary of 10 lakhs per annum.
- 2. List of 10 companies approached SEBI for IPO
- 3. Prepare a technical analysis chart on Blue Chip Companies of BSE.
- 4. Collect information regarding GDRs, ADRs, IDRs and various Bonds and make a chart.
- 5. Watch market movement for a day and analyze the trend of Nifty-Fifty Index.

Books for Reference

- 1. A. Brahmiah & P. Subba Rao, Financial Futures and Options, HPH.
- 2. Singh Preeti, Investment Management, HPHG
- 3. Alexander Fundamental of Investments, Pearson Ed.
- 4. Hangen: Modern Investment theory. Pearson Ed.
- 5. Kahn: Technical Analysis Plain and sample Pearson Ed.
- 6. Ranganthan: Investment Analysis and Port folio Management.
- 7. Chandra Prasanna: Managing Investment Tata Mc Gram Hill.
- 8. Alexander, shampe and Bailey Fundamentals of Investments Prentice Hall of India
- 9. Newyork Institute of Finance How the Bond Market work PHI.
- 10. Mayo Investment Thomason hearning

Name of the Program: Bachelor of Business Administration (BBA)				
Marketing Elective				
Course Code: MK 2				
Name of the Course: Advertising and Media Management				
Course Credits	No. of hours per week	Total No. of teachin	g hours	
3 Credits 3 hours 45 hours				
Pedagogy: Classroom lectures, tut fieldwork etc.,	orials, Group discussion	1, Seminar, Case st	udies &	
Course Outcomes: On successful	completion of the cours	se, the students wil	l be	
ableto:				
a) Understand the nature, ro	-			
b) Understand effective desic) Present a general understand		-	-	
advertisements	and ing of content, since	ture, and appear of		
d) Understand ethical challer	nges related to responsib	ble management of	advertising	
and brand strategy.		C	C	
e) Evaluate the effectiveness	s of advertising and age	ncies role		
Syllabus:			Hours	
Module -1: Introduction to Integ	grated Marketing		10	
Communication				
Integrated marketing communication, AIDA Model, Setting goals and objectives, concept of DAGMAR in setting objectives, elements of IMC; Role of advertising in India's economic development, Ethics in advertising, Social, Economic and Legal aspects of advertising.				
Module -2: Consumer and Media	1		10	
How advertising works: perception, cognition, affect, association, persuasion, behaviour, Associating feeling with brands, Use of research in advertising planning; Advertising Media; industry structure, functions, advantages, disadvantages of print, Television, Radio, Internet, Outdoor, Basic concept of media planning, media selection, Media Scheduling strategy, setting media budgets				
Module-3: Advertising Program			10	
Planning and managing creative strategies; Creative approaches; Building Advertising Program: Message, Theme, advertising appeals; Advertising layout: how to design and produce advertisements; Advertising Budget: nature and methods of advertising appropriation; Art of copywriting; Guidelines for copywriting; Copywriting for print, Audio, TV and outdoor media.				
Module -4: Other Elements of IMC- Sales Promotion, PR, Events and 10				
Experiences and Word of Mouth		sales promotion i	n different	
Consumer and trade sales promotion, application of sales promotion in different domains; Using public relations in image building; Planning and executing events, event management; Viral marketing, building organic word of mouth communication.				

Module -5:Measuring Effectiveness	05
Measuring Advertising Effectiveness: stages of evaluations and variou testing-Pre and Post testing; Advertising agencies: history, role, in organizational structure, functions; Selection of agency, client agency re compensation strategies	nportance,
Skill Development Activities:	

- a) List out ethical issues in Advertisements.
- b) List out different modes of Advertisement.
- c) Write a note on guidelines for copywriting.
- d) List out types of Outdoor Advertisement.
- e) State the process in selection of Advertisement Agency.

- 1. Advertising Principles and Practice, William Wells, John Burnett, Sandra Moriarty, 6th ed., Pearson education, Inc.
- 2. Advertising and Promotion, G.Belch, Michael Belch, Keyoor Purani, 9th edition, Tata Mcgraw Hill publication, ISBN: 978-1-25-902685-0.

Name of the Program: Bachelor of Business Administration (BBA)			
Human Resource Elective			
Course Code: HRM 2 Name of the Course: Cultural Diversity at Work Place			
Course Credits No. of hours per Total No. of Teaching hour week			
3 credits	3 hours	45 hours	

Pedagogy: Classroom lectures, tutorials, Group discussion, Seminar, Case studies & field work etc.,

Course Outcomes: On successful completion of the course, the students will be able to:

- f) Understand, interpret question reflect upon and engage with the notion of "diversity".
- g) Recall the cultural diversity at work place in an organization.
- h) Support the business case for workforce diversity and inclusion.
- i) Identify diversity and work respecting cross cultural environment.
- j) Assess contemporary organizational strategies for managing workforce diversity and inclusion.

Syllabus:	Hours
Module No. 1: Introduction to Diversity	10
Introduction to cultural diversity in organizations, Evolution of Diversity Management, Over View of Diversity, Advantages of Diversity, Identifying characteristics of diversity, Scope- Challenges and issues in diversity management, Understanding the nature of Diversity – Cultural Diversity – Global Organizations- Global Diversity.	
Module No. 2: Exploring Differences	08
Introduction -Exploring our and others' differences, including identity. Difference and power: Concepts of prejudice, dehumanization and oppression.	
Module No. 3: Visions of Diversity and Cross Cultural Management	10
Models and visions of diversity in society and organizations: Justi group and individual differences. Cross-Cultural Management Concepts, Frameworks in Cross-Cultural Management: & Strodtbeck framework, Hofstede's Cultural Dimensions, Dimensions, Schwartz Value Survey, GLOBE study.	: Meaning and Kluckhohn and

Module No. 4: Skills and Competencies	10
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Skills and competencies for multicultural teams and workplaces/ Organizational assessment and change for diversity and inclusion, Diversity Strategies. Creating Multicultural Organisations.

Module No. 5: Recent Trends in Diversity Management	08
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Emerging workforce trends–Dual-career couples–Cultural issues in international working on work-life balance–Managing multi-cultural teams: Issues and challenges, Global demographic trends: Impact on diversity management, Social psychological perspective on workforce diversity, Diversity Management in IT organizations Contemporary Issues in Workplace Diversity.

Skill Development Activities:

- 1. Visit any MNCs, identify and report on the cultural diversity in an organization.
- 2. Interact and List out the ways in which dehumanization done in public/ private sector organization.)
- 3. Interact with HR Manager of any MNCs, explore and report on cross cultural management.
- 4. Explore the benefits of multi-cultural organizations.
- 5. Examine and report on diversity management in select IT organizations.
- 6. Any other activities, which are relevant to the course.

Books for References:

 Bell, M.P. (2012). Diversity in organizations (2nd Ed.). Mason, OH: Cengage.
 Harvey, C.P. & Allard, M.J. (2015). Understanding and managing diversity: Readings, cases, and exercises (6th Ed.). Upper Saddle River, NJ: Pearson.
 Note: Latest edition of text books may be used.

DATA ANALYTICS Course Code: DA 2		n (BBA)
No. of hours perweek	Total no.	of teaching hours
3 hours	45 hou	urs
-		ise
ce of marketing analytics marketing resources is to develop predictive n o insights to address strate redictions and Classificat	for forward lonarketing dash	board for g challenges
		Hours
Iarketing Analytics and	d Data	06
on, Classes of Data minin	ig methods – C	Grouping methods,
ł		10
g, Introduction to R Li	braries – Ho	w to install and
vtics		08
mer data. Inferential Stat	tistics: T-Test	, ANOVA, Chi-
assification Modelling ι	ısing R	10
odelling: Predicting the Simple and Multiple Reg	sales using M ression model	Noving Average (), Classification
ytics in Marketing		11
•	0	
	DATA ANALYTICS Course Code: DA 2 he Course: Marketing A No. of hours perweek 3 hours torials, Group discussion completion student will do ce of marketing analytics narketing resources to develop predictive n o insights to address strate redictions and Classificat analytics in marketing. Marketing Analytics and tics, Need of Marketing A on, Classes of Data minim nking methods to marketing the Basic R charts – Diff ytics g summary table and vari mer data. Inferential State d exploring relationship assification Modelling u Classification modelling, odelling: Predicting the Simple and Multiple Reg ng Binary logistic regres bytics in Marketing Basket Analysis for Prod	Course Code: DA 2 he Course: Marketing Analytics No. of hours perweek Total no 3 hours 45 hou torials, Group discussion, Seminar, Ca completion student will demonstrate: ce of marketing analytics for forward I marketing resources es to develop predictive marketing dash p insights to address strategic marketin redictions and Classifications on R Soff analytics in marketing. Marketing Analytics and Data tics, Need of Marketing Analytics, Ben on, Classes of Data mining methods – O nking methods to marketing applications. R ructures, Data coercion, Data prepar g, Introduction to R Libraries – Ho h – Basic R charts – Different types of ytics g summary table and various charts to mer data. Inferential Statistics: T-Test ad exploring relationship (Correlation) assification Modelling using R Classification modelling, data splitting polelling: Predicting the sales using M Simple and Multiple Regression model ng Binary logistic regression and decide

Skill Development Activities:

- a) Explain the Process model for Data Mining.
- b) Explain the difference between Binary Logistic Regression and Decision Tree.
- c) List out Public domain data base.
- d) List out applications of marketing analytics.

- 1. Marketing Analytics: Data-Driven Techniques with Microsoft® Excel® Published by John Wiley & Sons, Inc
- 2. Marketing Data Science, Thomas W. Miller Published by Pearson
- 3. Marketing Metrics, Neil T Bendle, Paul W. Farris, Phillip E. Pfeifer published by Pearson
- 4. Marketing Analytics, Mike Grigsby published by Kogan Page.

Name of the Program: Bachelor of Business Administration (BBA) **Retail Management Course Code: RM 2** Name of the Course: Retail Operations Management **Course Credits** No. of hours Total No. of teaching hours perweek 3 Credits 3 hours 45 hours Pedagogy: Classroom lectures, Case studies, Group discussion, Seminar & field work etc., **Course Outcomes: On successful completion student will demonstrate:** a) Compare various retail formats and technological advancements for setting up appropriate retail business. b) Identify the competitive strategies for retail business decisions. c) Examine the site location and operational efficiency for marketing decisions. d) Analyse the effectiveness of merchandising and pricing strategies. e) Assess store layout and planogram for retail business. Syllabus: Hours 07 Module -1: Retail and Logistics Management Introduction Retailing and economic significance- Functions of a retailer - Types of retailers – Trends in retailing – International Retailing – Retailing as a career –Retail Management Decision Process - Service Retailing. Module -2: Retailing Environment Theories 10 Theory of Retail Change: Theory of Natural Selection in retailing, Theory of Wheel of retailing, General-Specific-General Cycle or Accordion Theory, Retail Life Cycle Theory- - Multi channel retailing - Retail Aggregators Business Model - Phases of growth of retail markets – Retail Mix. 10 Module-. 3: Store Loyalty Management and Retail Location Types of customers - Variables influencing store loyalty - Store loyalty models -Influencing customers through visual merchandising – Value added through private labels – Retail location strategy– Importance of location decision – Retail location strategies and techniques – Types of retail locations. Module -4: Merchandise Management 10 Meaning - Roles and responsibilities of the merchandiser and the buyer - Function of Buying for different types of Organizations – Process of Merchandise Planning – Merchandise Sourcing – Methods of procuring merchandise – Concept of private label - Retail Pricing policies. 08 Module- 5: Category Management Meaning - Definition of Category Management - Components of Category Management - Category Management Business process - Category Definition -Defining the Category Role-Destination Category, Routine Category, Seasonal Category, Convenience Category - Category Assessment - Category Performance Measures - Category Strategies - Category Tactics - Category Plan implementation -Category Review.

Skill Development Activities:

- a) Write a note on Visual merchandising training programme layout design, and product placement.
- b) Write a note Leadership training: Develop skills in coaching, delegation, and motivation.
- c) Derive Customer analysis by considering skills in understanding customer behavior and preferences to improve customer satisfaction.
- d) Chart out the types of customers in creating customer loyalty programs.

- 3. Patrick M Dunne: Robert F Lusch: Retail Management Hill Publications.
- 4. Suja Nair: Retail Management, Himalaya Publishing House. π
- 5. W. Stern, E L. Ansary, T. Ooughlan: Marketing Channels, 6thEdition PHI_መ New Delhi, 2001.

Name of the Program: Bachelor of Business Administration (BBA) Logistic and Supply Chain Management Course Code: LSCM 2 NAME OF THE COURSE: Sourcing for Logistics and Supply Chain

Management

Course Credits	No. of hours per week	Total No. of Teaching hours
3 Credits	3 hours	45 hours

Pedagogy: Classroom lectures, tutorials, Group discussion, Seminar, Case studies & fieldwork etc.,

Course Outcomes: On successful completion of the course, the students will be ableto:

- a) Understand the role of sourcing in logistics and supply chain management, and its impact on overall business performance.
- b) Analyze and evaluate sourcing strategies and decisions, including make-or-buy, insourcing vs. outsourcing, and supplier selection criteria.
- c) Develop effective supplier relationship management skills, including negotiation, communication, and collaboration.
- d) Apply sourcing best practices, including risk management, sustainability, and ethical sourcing.
- e) Evaluate the impact of technology and innovation on sourcing, and apply relevant tools and techniques to optimize sourcing processes and outcomes.

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Syllabus:	Hours
Module No. 1: Sourcing	08
Meaning and Definition. Approaches to Sourcing. Sole Sourcing – Sin Multiple sourcing arrangements, other sourcing/purchasing strategies, Open, Restricted and Negotiated approaches. Intra–Company trading pricing arrangement, Implications of International Sourcing.	Tendering -
Module No. 2: External Sourcing	08
Criteria for sourcing requirement from external suppliers – Qualit Environmental and Sustainability, Technical Capabilities, System Labour Standards, Financial Capabilities. Award criteria – Price, Tota Costs, Technical Merit, Added Value Solutions, Systems, and Resource	Capabilities, ll Life Cycle
Module No.3: Assessment of Financial Stability	10
Sources of information on potential suppliers' Financial performance reports – Profit & Loss Statements, Balance Sheets, and Cash Flow State Analysis on Liquidity, Profitability, Gearing and Investment. Role of c agencies.	ments. Ratio
Module No.4: Assessment of Market Data	12
Analysing Suppliers' Market. Secondary Data on Markets & Suppliers measure economic data. Process of obtaining tenders and quotatio criteria for tenders and quotations. Criteria to assess tenders and quota weighted points system.	ns. Decision

ModuleNo.5: Legislative, Regulatory & Organizational	
Requirements	

Legislative, Regulatory & Organizational Requirements when sourcing from notfor-profit, private and public sector suppliers. Competitive tendering process. Timescales on tendering process. Procedure for award of contract. Regulatory bodies.

Skill Development Activities:

- 1. Highlight the stages when Early Supplier Involvement is encouraged by companies to maximise the benefits
- 2. List out the Regulatory bodies connected to sourcing.
- 3. Identify the benefits of co-location of suppliers to the company.
- 4. List out the Credit rating agencies for supplier assessment.

- 1. Donald Waters, Logistics An Introduction to Supply Chain Management, Palgrave Macmillan, New York,
- 2. John Gattorna, Handbook of Logistics and Distribution Management.
- 3. P. Fawcett, R. McLeish and I Ogden, Logistics Management.
- 4. D.M. Lambert & J R Stock, Richard D Irwin Inc., Strategic Logistics Management.
- 5. Martin Christopher, Logistics and Supply Chain Management, Pitman Publishing, 2nd Edition
- 6. David N, Burt, Donald W. Dobler, Stephen L. Starling, "World Class Supply Management- A Key to Supply Chain Management", Tata McGraw Hill Publishing Company Ltd., New Delhi.

	the Program: Bachelor of Business Course Code: BBA 6.6 Voca ame of the Course: GOODS AND S	ational
Course Credits	No. of Hours per Week	Total No. of Teaching Hour
4 Credits	4 Hrs.	56 Hrs.
Pedagogy: Classroo	n's lecture, tutorials, Group discus	ssion, Seminar, Case studies.
a) Understand the the differences bb) Analyze the hist taxation system.	On successful completion Student basics of taxation, including the me between direct and indirect taxation ory of indirect taxation in India ar framework and definitions of GST	eaning and types of taxes, and n. nd the structure of the Indian
d) Understand the knowledge to cae) Understand inp	T, SGST, IGST, and exemptions from time, place, and value of supply un lculate the value of supply and dete ut tax credit under GST, including pply this knowledge to calculate net	nder GST, and apply this ermine GST liability. g its meaning and process for
Syllabus		Hours
Module No. 1: Basics	of Taxation	04
Introduction to Goo	s and Services Tax –Framework and D ds and Services Tax, Constitutiona T, Meaning and Scope of Supply, T	al Framework, Orientation to
Module No. 3: Time,	Place And Value of Supply	20
Time of Supply; Pla General and Specifi	case of Goods and in case of Serv ace of Supply – in case of Goods c Services) – Problems on Identifi g, Inclusions and Exclusions. Prob	s and in case of Services (both cation of Place of Supply; Value
	liability and Input Tax Credit	14
Problems on compu	ification of Goods and Services ar tation of GST Liability. Input Tax redit – Problems on calculation o	x Credit – Meaning, Process for
Module No. 5: GST I	Procedures	05
Due dates for Payn Package. GST Retur	GST, Tax Invoice, Levy and Collection nent of GST, Accounting record fo ns – Types of Returns, Monthly Re for filing of returns. Final Assession	or GST, Features of GST in Tally eturns, Annual Return and Final

Skill Developments Activities:

- a) List out the process of GST registration for a business.
- b) Chart out 'time of supply' concept relevance in GST.
- c) Identify the place of supply for goods and services in different scenarios.
- d) Calculate GST liability for a particular transaction using imaginary values.
- e) Explain the process of availing input tax credit in GST.

- 1. V Rajesh Kumar and Mahadev, "Indirect Taxes", Mc Graw Hill Education
- 2. Datey, V S, "Indirect Taxes", Taxmann Publications.
- 3. Hiregange et al, "Indirect Taxes:, Puliani and Puliani.
- 4. Haldia, Arpit, "GST Made Easy", Taxmann Publications.
- 5. Chaudhary, Dalmia, Girdharwal, "GST A Practical Approach", Taxmann Publications.
- 6. Garg, Kamal, "Understanding GST", Bharat Publications.
- 7. Hiregange, Jain and Naik, "Students' Handbook on Goods and Services Tax", Puliani and Puliani.

Name of the Prog	ram: Bachelor of Business Administr Course Code: BBA 6.6 (E	. ,	
N	ame of the Course: Enterprise Reso	<i>,</i>	
Course Credits	No. of Hours per Week	Total No. of Teachin	σ Hours
3 Credits	(2+0+2) 4 Hrs	45 Hrs	g mours
5 Creans	(2+0+2) 4 ms	45 1115	
Pedagogy: Classrooms l	ecture, Case studies, Tutorial Classes,	Group discussion,	
Seminar & field work etc	с.,		
Course Outcomes: On s	successful completion of the course,	the students' will be able	e to
	ess process of an enterprise to grasp the		
	le to understand the emerging trends in	-	
	ne business processes and shares informatio	-	
	ce of ERP to provide a solution for be		
	nderstand the various process involved in i	mplementing ERP in a varied	ty of busines
environment	involved in design and implementation	n of EDD sustains	
,	involved in design and implementatio	on of EKP systems.	Hours
Syllabus: Module No. 1: Introduc	ation to EDD		08
		riain and Naad fan	
	Planning - Defining ERP - Of an ERP System - Reasons for		an ERF
	map for successful ERP	the Growth of EKF	WIAIKEt -
			10
	ed Technologies and Modules e- engineering – Product 1 i fe	1 0 /	10
-	tional Modules- Sales and D – Production - Materials 1 t		
Module No. 3: ERP im			08
Implementation Proc Types of consultants	on Life cycle – Transit cess - ERP Vendor Selection - - Role of a Consultant - Vendors with employee resistance - Pr	Role of the Vendor - C and Employees -Resi	
Module No. 4: ERP pos	st implementation	-	10
Success and Failur	re factor of ERP implementa ta Migration – Project Man	_	
Module No. 5: Future	directions in ERP		09
New Trends in ERP-	ERP to ERP II - Implementati	on of Organization V	Vide ERP
	lew Markets and Channels -		
Methodologies - ER	P and E-business		
Skill Development Acti			
1. State the steps and	vities:	rocess.	
2. Develop a process	vities: activities in the ERP life cycle		
 State the steps and Develop a process Demonstrate a goo 	vities: activities in the ERP life cycle of driven thinking towards business pr		

Books for Reference:

 Alexis Leon, "ERP Demystified", Tata McGraw Hill, New Delhi, 2007.
 Joseph A Brady, Ellen F Monk, Bret Wagner, "Concepts in Enterprise Resource Planning", Thompson Course Technology, USA, 2009
 Vinod Kumar Garg and Venkitakrishnan N K, "Enterprise Resource Planning – Concepts and Practice", PHI, New Delhi, 2004
 MahadeoJaiswal and Ganesh Vanapalli, ERP Macmillan India, 2013.
 Sinha P. Magal and Jeffery Word, Essentials of Business Process and Information System, WileyIndia, 2009
 Jagan Nathan Vaman, ERP in Practice, Tata McGowan-Hill, 2007.

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